

Schmick App User Guide

Use this simple guide to quickly request repairs and update personal details using the Schmick App.

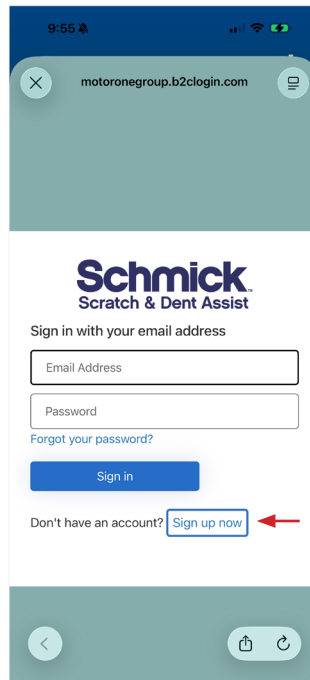


How to log in.



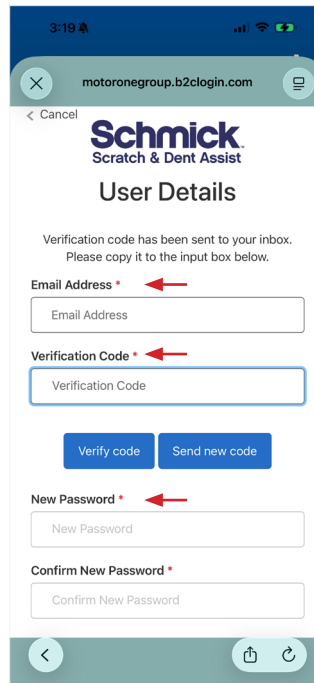
Step One

Open the Schmick App and tap 'Get Inside'.



Step Two

If it's your first time using the app, press 'Sign Up Now'.



Step Three

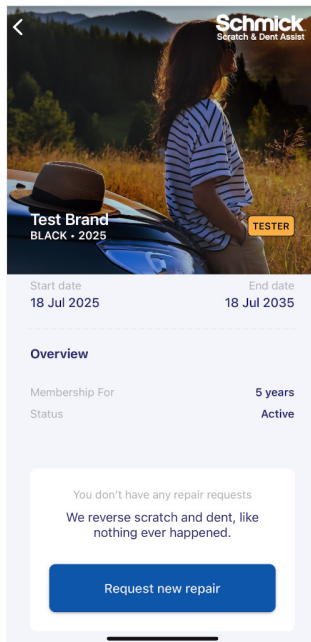
Enter your email address and press 'Send Verification Code'. Then create your password.

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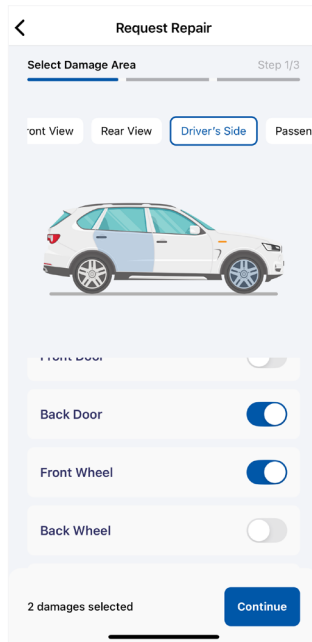


How to request a repair.



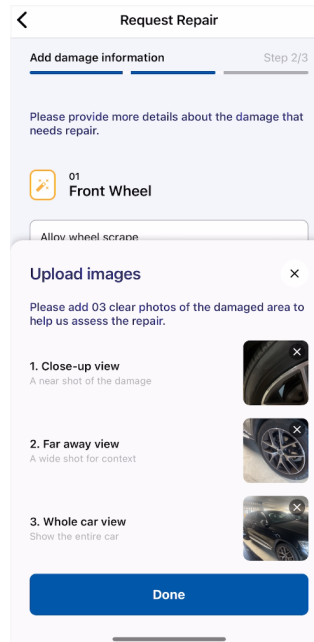
Step Five

Tap 'Request new repair' to start your request.



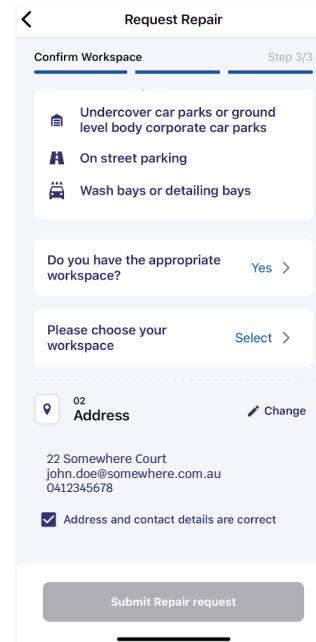
Step Six

Select the damaged areas of your car (e.g. Back Door & Driver's Side).



Step Seven

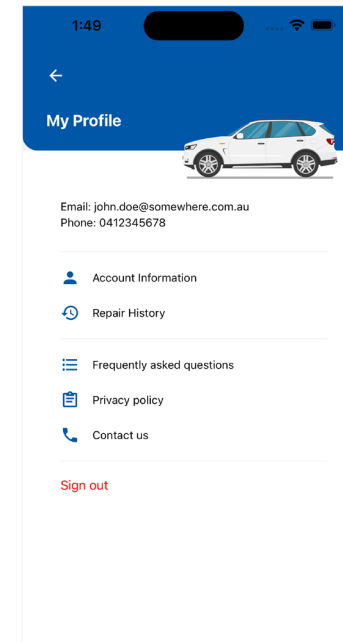
Upload 3 clear photos of the damaged area.



Step Eight

Confirm your location and that it meets the criteria of an appropriate workspace.

Submit your request. A Schmick team member will contact you to confirm a date & time.



Extras

If you'd like to update your personal details, you can do this in 'My Profile'.

You can also sign out from here.